



asci
Leadership through Learning

ADMINISTRATIVE STAFF COLLEGE OF INDIA

Bella Vista, Raj Bhavan Road, Hyderabad - 500 082, India

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Dr. Balbir Singh
Programme Director

August 19, 2019

Programme on
Ensuring Health Care Quality:
Risk Management and Innovation

(November 20 - 22, 2019)

Dear Sir/Madam,

Health care in India is one of the largest sectors in terms of employment as well as revenue generation. The responsibility for providing health care is decentralized and the private sector plays a large role. In recent years NITI Aayog has recommended improvement in access to services, reduction in out-of-pocket expenditure. NITI Ayog has also emphasized on creation of infrastructure and augmentation of capacity in healthcare sector. Hence, currently there is an unprecedented focus on access and improvement in the quality of health care service.

It is against this backdrop that the Administrative Staff College of India (ASCI) is pleased to announce the Programme on 'Ensuring Health Care Quality: Risk Management and Innovation' from November 20 - 22, 2019 at ASCI campus, Hyderabad.

The three day programme is designed for health administrators and middle and senior level officials associated with the health sector. The aim is to familiarise officials with the themes such as risk management and innovation which can contribute in a big way towards improving health care delivery. Programme will enable participants to plan strategically for health system improvement, and provide an opportunity to learn how to strengthen/manage the human resource aspects of health sector.

This programme will be useful for leaders from health care institutions including hospitals engaged in public health programmes, health missions and health sector reforms.

We look forward to nominations from your organisation.

Regards,

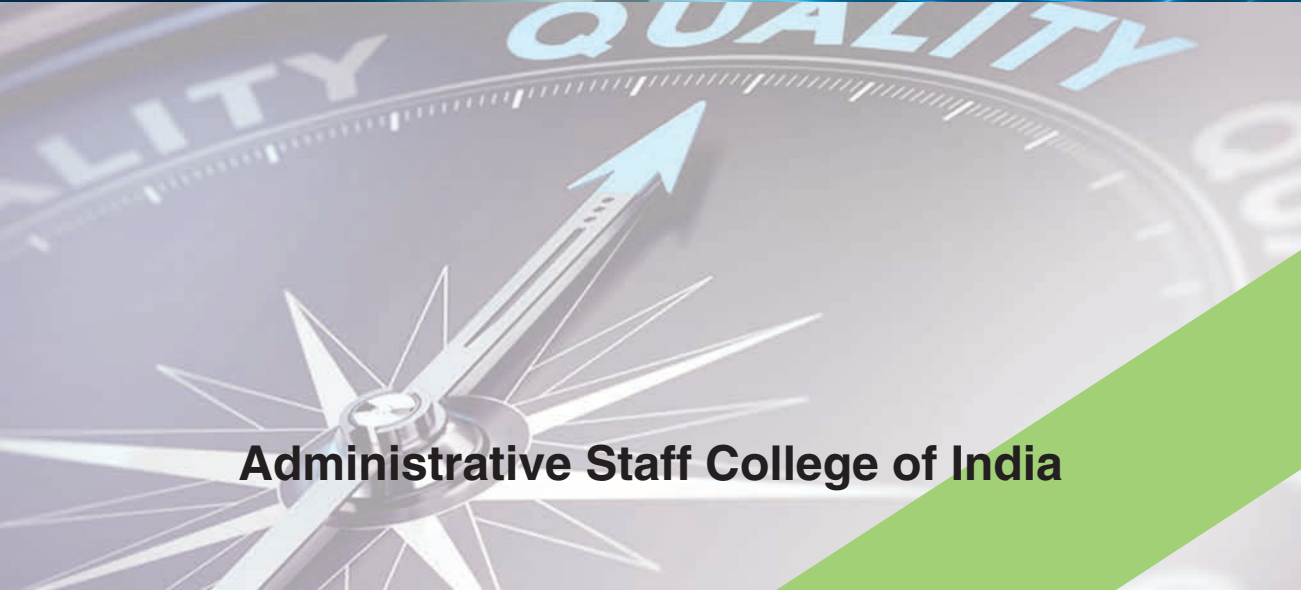
Dr. Balbir Singh
balbir@asci.org.in

Encl: Programme Brochure along with Nomination form

Programme on

Ensuring Health Care Quality: Risk Management and Innovation

(November 20 - 22, 2019)



Administrative Staff College of India

PROGRAMME OVERVIEW

Ensuring quality and risk management are integral to improving clinical governance in health organisations. Sendai Framework for Disaster Risk Reduction 2015-2030, World Conference for Disaster Risk Reduction 2015 and Disaster Risk Management in Post 2015 Development Goals, have highlighted risk management in healthcare as a crucial and significant area of planning and strategic intervention. In particular, the post-2015 Framework for Disaster Risk Reduction, emphasises on disaster risk management in health as fundamental to ensuring quality healthcare to people. Implementation of initiatives such as Safe Hospitals is a key global priority so as to ensure that both new and existing health facilities remain operational throughout. Health managers play a lead role to assess, develop, implement, and monitor risk management as a means to minimize exposure to and reduce risk. International Forum on Quality and Safety in Healthcare, Hong Kong, highlighted the role played by health managers in improving, innovating and inspiring the best of international practices in quality and safety in healthcare.

The 3 day programme on Ensuring Health Care Quality: Risk Management and Innovation will equip healthcare professionals with tools and techniques to identify, assess, manage risks for patients, staff and organisation as well as enable them to create a decent and safe working environment while ensuring highest quality of care. Database of best practices and innovation along with their replication model will be shared with the participants.

PARTICIPANTS PROFILE

Middle / Senior Level Health Managers / Hospital Administrators / Healthcare professionals including public health functionaries working with national level health missions will find this programme highly beneficial.

Organisational sponsorship is essential

IMPACT

- ◆ Develop an understanding of quality improvement tools and techniques.
- ◆ Share emerging trends in quality and safety in the international arena.
- ◆ Develop skills to enable participants to formulate a Risk Management Programme.
- ◆ Create awareness of best practices and innovations including information technology management.
- ◆ Provide platform for sharing ideas, experiences and networking.

PROGRAMME CONTENT

- ◆ Quality framework and models for quality improvement
- ◆ Health Information Technology (HIT) - role of data in quality improvement and customer satisfaction
- ◆ World Health Organisation Performance Assessment Tool for Quality Improvement in Hospitals (PATH)
- ◆ Recent Trends in Innovations in Health Sector.
- ◆ Health Innovation Assessment tool
- ◆ Information Technology and Risk Management
- ◆ Handling medical negligence, malpractice and medico-legal cases
- ◆ Develop understanding of Decent Work and safety at workplace

PEDAGOGY

- ◆ Lectures by expert faculties/domain experts
- ◆ Theme based interactions and experience-sharing.
- ◆ Exercises, videos and case studies
- ◆ Field visit

VENUE

The Programme is fully residential and the participants will be accommodated in air-conditioned single occupancy rooms. However, the College does not provide accommodation for the family. Transport between Airport /Railway Station and venue will be arranged by the College. The College is Wi-Fi enabled in a comprehensive way.

DURATION

The Programme duration is from **November 20 - 22, 2019**. The participants are expected to arrive a day before the commencement and may leave after the conclusion of the programme.

PROGRAMME FEE

Residential Fee: Rs. 37,500/- (US \$700 for foreigners) plus GST as applicable (presently 18%) per participant. The fee covers tuition, board and lodging, courseware (in electronic form) and other facilities of the College including internet usage.

Non-Residential Fee: Rs.31,500/- plus GST as applicable (presently 18%) per participant. The fee covers tuition, course ware (in electronic form) working lunch and other facilities of the College including internet usage.

A discount of 10% on the Programme fee for three or more participants from the same organisation will be given, provided the payment is credited into our Bank account before **November 18, 2019**.

Note: Kindly forward us the details of Bank/Wire transfer of fee payment indicating the **Programme Code (Prg/19 - 20/1/41)** to **pooffice@asci.org.in** for confirmation.

Bank details are given below :

For Indian Participants :

Bank Account Number	62090698675
Beneficiary Name	Administrative Staff College of India
IFSC Code	SBIN0020063
Bank Name	State Bank of India
Branch Address	Bellavista Branch, Raj Bhavan Road, Somajiguda, Hyderabad - 500 082

For Foreign Participants:

Bank Account Number	62090698960
Beneficiary Name	Administrative Staff College of India
Swift Code	SBININBBH04
Bank Name	State Bank of India
Branch Address	Bellavista Branch, Rajbhavan Road, Somajiguda, Hyderabad - 500 082.
Nostro Account (Optional)	6550992180

MEDICAL INSURANCE

The nominees are requested to carry with them the proof of Medical Insurance. The sponsoring agency is required to endorse the nominee's medical coverage in the event of hospitalisation.

LAST DATE FOR NOMINATION

Please use the prescribed/attached form. Last date for receiving nominations is **November 13, 2019**. Kindly contact Programmes Officer for further details (contact details are given at the end of the nomination form).

LAST DATE FOR WITHDRAWAL

November 14, 2019. Any withdrawals after this date will entail forfeiture of fee paid, if any.

ASCI ALUMNI ASSOCIATION

Participants of the College programmes will automatically become members of the ASCI alumni association.

CERTIFICATE OF PARTICIPATION

The College issues a Certificate of Participation on conclusion of the programme.

Programme Director

Dr. Balbir Singh

E-mail: balbir@asci.org.in



ASCI is the first management development institution set up in the country at the instance of the Government of India and industry in 1956 to impart state-of-the-art management education for practicing managers, a legacy that we proudly take forward each year with a strong alumni of over 1,40,000. We are proud of our alumni which includes the leaders of Indian industry and senior Civil Servants in the government, public sector undertakings to be a part of this unique organisation. We are thankful to you all for the support extended in the past and look forward to your continuing patronage in 2019-20.

Also, ASCI conducts customized programmes for Government of India, State Governments, Public Sector, Private Sector and various international organisations. Our experienced faculty bring to the table a wealth of academic credentials, rich industry exposure and act as a catalyst in the classroom discussions, case study analyses and tutorials. Our faculty also conduct international programmes which provide an exposure to the global best practices. In addition to this, faculty at ASCI also carry out large number of management research activities (typically about 100 each year) which helps them provide the much needed value addition in the training programmes. In addition, we conduct non-residential programmes at our New Delhi Centre as well as off-campus programmes at the venue of the client's choice.



Administrative Staff College of India

Bella Vista, Raj Bhavan Road, Khairatabad,
Hyderabad - 500 082, India.

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ADMINISTRATIVE STAFF COLLEGE OF INDIA
Bella Vista, Raj Bhavan Road, Hyderabad - 500 082, (India)

Nomination Form
Programme on
Ensuring Health Care Quality:
Risk Management and Innovation
(November 20 - 22, 2019)

Nominee's Contact Information :

Name (Mr/Ms) :	_____	Date of Birth :	_____
Designation :	_____	Qualification :	_____
Organisation :	_____		
Address :	_____		
Phone(s) :	(Off) : _____	(Mobile) :	_____
		Home :	_____
e-mail :	_____	Fax :	_____

Sponsor's Details

Name of the Sponsoring Authority _____	Designation _____
Organisation :	_____
GSTIN :	_____
Address :	_____

	Pincode : _____
Phone(s) :	(Off) : _____
	(Mobile) : _____
e-mail :	_____
	Fax : _____

Fee Particulars

Amount Payable :	Mode of Payment (DD/Chq/NEFT) :
Name of the Bank :	Date of Instrument/Transfer :
Instrument Number :	UTR Number for NEFT :

Medical Insurance

Name of the Insurance Agency	Policy Number	Validity upto

Note : Coverage should be available in Hyderabad, India

Signature and Official Seal of the Sponsoring Authority :

NOTE : Forward nomination form to : **Mr. G. Srinivas Yadav, Programmes Officer**, Administrative Staff College of India, Bella Vista, Hyderabad-500 082. Phone : 0091-40-66534247, 66533000, Mobile: 9246203535, Fax : 0091-40-66534356, e-mail: poffice@asci.org.in