

CERTIFICATE COURSE IN HEALTHCARE QUALITY

Programme Overview

Quality in Health care services is an essential requirement not only by the patients but also by the hospitals as it is directly linked to patient safety and saving human lives. Quality in health care services is different from the quality in products because of its intangible nature. First challenge faced by the hospitals in improving quality, is to be first able to measure it. Hospitals need to establish structure and processes and monitor outcomes. This training programme deals with the keys concepts of healthcare quality in today's world like 5 S, Kaizen, Lean, Six Sigma, ISO Certification, NABH/JCI Accreditation, etc.

Impact

- ◆ To have an understanding of the key concepts of patient safety and healthcare quality and its implementation in hospitals.

Participant Profile

Quality Concepts can be successfully implemented in all departments / functional areas of a hospital, both clinical and supportive. This course is relevant to clinicians, hospital administrators, executives, owners and managers from diagnostics, pharmacy, quality, facility, finance, housekeeping, and maintenance departments of private or government hospitals, executives of government agencies, consultation firms, young graduating doctors, faculty of medical colleges etc.

Programme Director

Bhawna Gulati

Dates : 10–12 January 2018

Fee : ₹ 34,000/-
(US \$ 1495) +
Applicable Service Tax