



asci
Leadership through Learning

ADMINISTRATIVE STAFF COLLEGE OF INDIA

Bella Vista, Raj Bhavan Road, Hyderabad - 500 082, (India)

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Dr. Bhawna Gulati
Programme Director

March 22, 2018

Certificate Course in Health Care Quality (CCHQ) in AYUSH Hospitals

(27 - 29 June, 2018)

I am happy to inform you about ASCI's forthcoming Management Development Programme on Certificate Course in Health Care Quality (CCHQ) in AYUSH Hospitals. The programme starts on Wednesday June 27, 2018 and will end on Friday June 29, 2018 at 18.00 hours.

Quality and its improvement is a continuous process. It plays a very crucial role especially in health care sector, first because of the extremely aware patients and secondly to bring in efficiency in the complex hospital systems. With the increasing popularity of Accreditations and quality improvement especially in government and private sector, more and more staff is deployed in the AYUSH hospitals in quality enhancement of the services. It is essential that these quality improvement professionals are equipped with the right tools and techniques for bringing about this change. This lead us to plan this Management Development Programme for healthcare professionals in AYUSH hospitals.

The programme is designed for managers, administrators, clinicians, nursing professionals and staff who are working in the area of quality and performance improvement of the AYUSH hospitals/ healthcare organizations.

The programme will provide tangible benefits in developing the core competencies of the participants in leading and implementing quality improvement initiatives in AYUSH health care settings and hospitals. If you need further information, you may contact me at phone: 040-66720708 7093132777, Fax: 040-66720725. (Email: poffice@asci.org.in. bhawna@asci.org.in).

Please note that the nominees are requested to carry with them the proof of medical insurance. The sponsoring agency is required to endorse the nominee's medical coverage in the event of hospitalization.

Thanking you

Yours faithfully

Bhawna Gulati

Encl: Programme Brochure & Nomination Form



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Certificate Course in Health Care Quality (CCHQ) in AYUSH Hospitals

27-29 June, 2018



Administrative Staff College of India

PROGRAMME OVERVIEW

Increasingly staff of AYUSH hospitals are being involved in quality and its improvement– the process of continual evaluation of the existing processes, development and their further improvement. It is essential that every healthcare manager develops a core competency in healthcare quality concepts and is equipped with right tools & techniques, for its application and real impact. Wherever you are working in AYUSH Hospitals - private or government, consultancy business or government agencies, this certificate course shall be extremely beneficial to you to differentiate yourself as a quality professional. This course addresses crucial quality and managerial issues in AYUSH healthcare organizations and enhances expertise on quality systems.

TRAINING OBJECTIVES

This training programme will enable managers in AYUSH hospitals to develop an in-depth understanding of concepts in quality management and use of modern techniques/practices in establishing quality at all levels.

The objectives of this programme are as follows:

1. Understand the use of Quality tools and implementing Quality improvement projects/initiative in AYUSH Hospitals.
2. Gain insights into the Accreditation Standards by NABH.
3. Learn the process of selection and data collection for calculating quality indicators for better monitoring of healthcare services.
4. Risk Management and Disaster management in AYUSH Hospitals.
5. Conducting Audit in Hospitals
6. Developing policies, procedures and documents for accreditation.

CONTENTS

This training programme will take an overall approach to the concepts of establishing quality in a AYUSH healthcare organization/hospital, risk management and National Health care

Accreditation Standards. The course will cover the following modules:

- ◆ Quality Management Tools&Techniques
- ◆ Accreditations Programmes- NABH
- ◆ Quality Indicators
- ◆ Risk Management and Disaster management
- ◆ Audits
- ◆ Developing policies, procedures and documents for accreditation

FACULTY

Experienced faculty from ASCI and skilled practicing professionals from the industry.

PARTICIPANTS PROFILE

The healthcare quality management Course for AYUSH Hospitals is designed for healthcare professionals including but not limited to

- ◆ All Staff in AYUSH healthcare organizations/ hospitals, in clinical or administrative roles
- ◆ Everyone involved in quality or performance improvement activities
- ◆ Quality managers
- ◆ Clinical and medical directors and heads of department
- ◆ All nurse supervisors and managers and those in allied health professions
- ◆ Anyone with a passion for quality in healthcare

PEDAGOGY

The methodology for training in the course is designed in such a manner to ensure practical learning and skill enhancement. Emphasis on practical oriented knowledge sharing sessions includes lectures, interesting practical exercises, case studies, discussions with leading experts and other participants, in a vibrant learning atmosphere.

VENUE

The Programme is fully residential and the participants will be accommodated in air-conditioned single rooms. However, the College does not provide accommodation for the family. Transport between Airport /Railway Station and venue will be arranged by the College. The College is WiFi enabled in a comprehensive way.

DURATION

The Programme is from **June 27 – 29, 2018**. The participants are expected to arrive a day before and may leave after the completion of the programme.

PROGRAMME FEE

Rs. 34,000/- (US \$690 if foreign) plus GST as applicable, presently 18% per participant. The fee covers tuition, board and lodging, courseware (in electronic form) and other facilities of the College including internet usage.

Non-Residential Fee: Rs. 28,000/- plus GST as applicable, presently 18% per participant. The fee covers tuition, course ware (in electronic form) working lunch and other facilities of the College including internet usage.

A discount of 10% on the Programme fee for three or more participants from the same organisation will be given, provided the payment is credited in to our Bank account before June 26, 2018. Bank details are given below.

For Indian Participants :

Bank Name	State Bank of India
Address line 1	6-3-1092, 1st floor, A Block
Address line 2	Bella Vista Branch, Raj Bhavan Road
Address line 3	Hyderabad – 500 082

Beneficiary A/c Name	Administrative Staff College of India
Bank Account Number	62090698675
Bank MICR No	500002306
NEFT IFSC Code	SBIN0020063

For Foreign Participants:

Receiver's	Bank of America, New York (SWIFT: BOFAUS3N)
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Correspondent Bank	Via Chips ABA 0959 for Account UID 002473 Via Fedwire 026009593
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For Credit of	State Bank of India, Treasury Department, Mumbai, India, SWIFT BIC – SBININBBH04Nostro A/c No.6550992180.
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Ultimate Beneficiary	Administrative Staff College of India, Account No.62090698960, State Bank of India, Bellavista Branch, Raj Bhavan Road, Hyderabad.
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Organisational sponsorship is essential

Note: Details of Bank / Wire transfer may be sent to fo@asci.org.in for confirmation.

MEDICAL INSURANCE

The nominees are requested to carry with them the proof of Medical Insurance. The sponsoring agency is required to endorse the nominee's medical coverage in the event of hospitalization.

LAST DATE FOR NOMINATION

Please use the prescribed/attached form. Last date is **June 19, 2018**. Kindly contact Programmes Officer for further details (contact details are given at the end of the nomination form).

LAST DATE FOR WITHDRAWAL

June 20, 2018. Any withdrawals after this date will entail forfeiture of fee paid, if any.

ASCI ALUMNI ASSOCIATION

Participants of the College programmes will automatically become members of the ASCI alumni association.

CERTIFICATE OF PARTICIPATION

The College issues a Certificate of Participation on conclusion of the programme.

Programme Director

Dr. Bhawna Gulati

E-mail: bhawna@asci.org.in

Ph: 7093132777

ABOUT ASCI

The Administrative Staff College of India (ASCI, <http://www.asci.org.in>) was established in 1956 at the joint initiative of both the Government of India (GoI) and the industry, as an autonomous, self-supporting, public-purpose institution, with the objectives of being a think tank for policy inputs and to build the capacities of practicing professionals in the management of government and business enterprises. ASCI is the first and foremost institution for practising managers in India. It conducts about 200 Management Development Programmes (MDPs) per year, on a variety of functional management areas, theme-specific domains and sectoral disciplines. About 4,000 participants benefit from these programmes every year. As on date, more than 140,000 civil servants as well as executives from the industry have been trained by the College.

ASCI has to its credit, the experience of successfully conducting a two-year full-time Post Graduate Diploma in Management (Hospital Administration) programme for candidates aspiring for a career in the health-care management profession. This programme, approved by the All India Council for Technical Education (AICTE), is currently catering to the ninth batch of students.

Similarly, ASCI is the chosen advisory and research destination for about 100 international and national organizations, year on year.

The ASCI Library is acknowledged as one of the finest in the country for its collections on a wide array of management topics. The library provides access to electronic information resources including databases, virtual library, and other internet-based resources through its intranet.



Administrative Staff College of India

Bella Vista, Raj Bhavan Road, Khairatabad,
Hyderabad - 500 082, India.
Phone : 0091-40-66534247, Fax : 0091-40-66534356

Delhi Campus

C-24, Institutional Area
South of IIT, Behind Qutub Hotel
New Delhi-110 016.
Tel: 011-26962204, 26961750, 26961850

www.asci.org.in

Nomination Form

**Certificate Course in Health Care Quality (CCHQ)
in AYUSH Hospitals**

(27 - 29 June, 2018)

Nominee's Contact Information :

Name (Mr/Ms) :	_____	Date of Birth :	_____
Designation :	_____	Qualification :	_____
Organisation :	_____		
Address :	_____		
Phone(s) :	(Off) : _____	(Mobile) :	_____
		Home :	_____
e-mail :	_____	Fax :	_____

Sponsor's Details

Name of the Sponsoring Authority _____	Designation _____
Organisation :	_____
GSTIN :	_____
Address :	_____
	Pincode : _____
Phone(s) :	(Off) : _____
	(Mobile) : _____
e-mail :	_____
	Fax : _____

Fee Particulars

Amount Payable :	_____	Mode of Payment (DD/Chq/NEFT) :	_____
Name of the Bank :	_____	Date of Instrument/Transfer :	_____
Instrument Number :	_____	UTR Number for NEFT :	_____

Medical Insurance

Name of the Insurance Agency	Policy Number	Validity upto
Note : Coverage should be available in Hyderabad, India		

Signature and Official Seal of the Sponsoring Authority :

NOTE : Forward nomination form to : **Mr. G. Srinivas Yadav, Programmes Officer**, Administrative Staff College of India, Bella Vista, Hyderabad-500 082. Phone : 0091-40-66534247, 66533000, Mobile: 9246203535, Fax : 0091-40-66534356, e-mail: poffice@asci.org.in