



asci
Leadership through Learning

ADMINISTRATIVE STAFF COLLEGE OF INDIA

Bella Vista, Raj Bhavan Road, Hyderabad - 500 082, T.S. (India)
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email: poffice@asci.org.in, URL: http://www.asci.org.in

October 22, 2018

Dr. Balbir Singh
Dr. Sreerupa Sengupta
Programme Directors

Programme on

Ensuring Health Care Quality : Risk Management and Innovation

(January 16 - 18, 2019)

Dear Sir / Madam

Health care in India is one of the largest sectors in terms of employment as well as revenue generation. The responsibility for providing health care is decentralized and the private sector plays a large role. In recent years NITI Aayog has recommended improvement in access to services, reduction in out-of-pocket expenditure. NITI Aayog has also emphasized on creation of infrastructure and augmentation of capacity in healthcare sector. Hence, currently there is an unprecedented focus on access and improvement in the quality of health care service.

It is against this backdrop that Administrative Staff College of India (ASCI) is pleased to announce the Programme on 'Ensuring Health Care Quality: Risk Management and Innovation' from January 16 - 18, 2019 at its Hyderabad campus.

The three day programme is designed for health administrators and middle and senior level officials associated with the health sector. The aim is to familiarise officials with the themes such as risk management and innovation which can contribute in a big way towards improving health care delivery. Programme will enable participants to plan strategically for health system improvement, and provide an opportunity to learn how to strengthen/manage the human resource aspects of health sector.

This programme will be useful for leaders from health care institutions including hospitals engaged in public health programmes, health missions and health sector reforms.

We look forward to nominations from your organisation. Regards,

Balbir Singh
balbir@asci.org.in

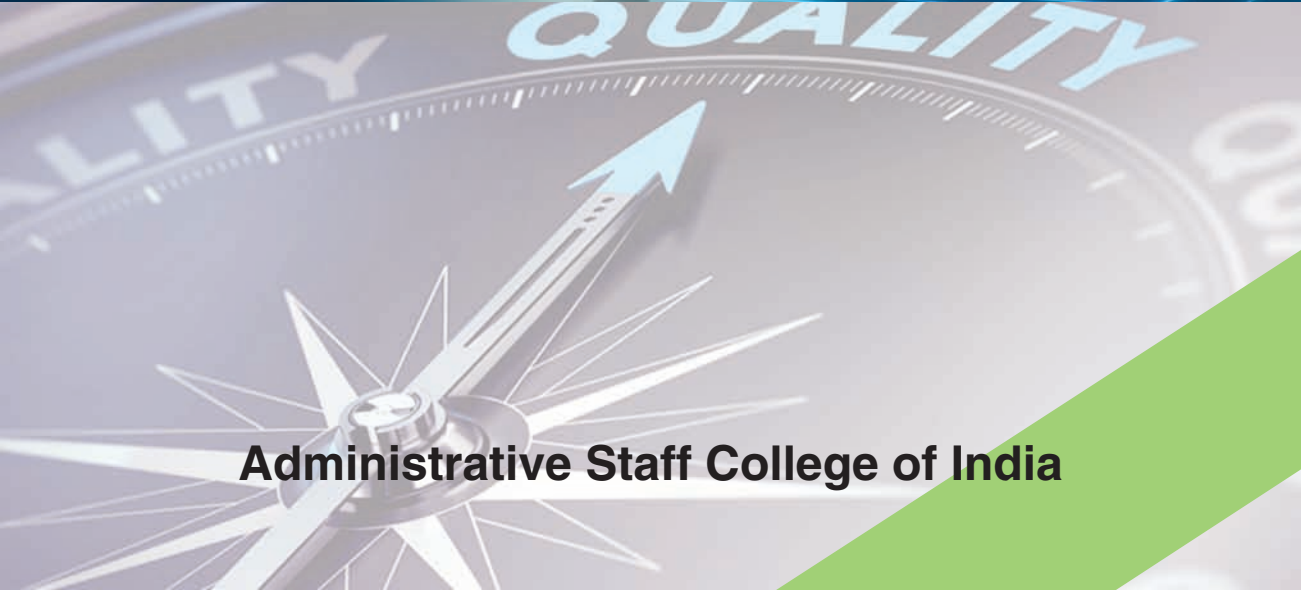
Dr. Sreerupa Sengupta
sreerupa@asci.org.in

Encl : Brochure and Nomination form

Programme on

Ensuring Health Care Quality: Risk Management and Innovation

16-18 January, 2019



Administrative Staff College of India

PROGRAMME OVERVIEW

Ensuring quality and risk management are integral to improving clinical governance in health organisations. Sendai Framework for Disaster Risk Reduction 2015-2030, World Conference for Disaster Risk Reduction 2015 and Disaster Risk Management in Post 2015 Development Goals, have highlighted risk management in healthcare as a crucial and significant area of planning and strategic intervention. In particular, the post-2015 Framework for Disaster Risk Reduction, emphasises on disaster risk management in health as fundamental to ensuring quality healthcare to people. Implementation of initiatives such as Safe hospitals is a key global priority so as to ensure that both new and existing health facilities remain operational throughout. Health managers play a lead role to assess, develop, implement, and monitor risk management as a means to minimize exposure to and reduce risk. International Forum on Quality and Safety in Healthcare, Hong Kong, highlighted the role played by health managers in improving, innovating and inspiring the best of international practices in quality and safety in healthcare.

The 3 day program on Ensuring Health Care Quality Risk Management and Innovation will equip healthcare professionals with tools and techniques to Identify, assess, manage risks for patients, staff and organization as well as enable them to create a decent and safe working environment while ensuring highest quality of care. Database of best practices and Innovation along with their replication model will be shared with the participants.

PARTICIPANTS PROFILE

Middle / Senior Level Health Managers / Hospital Administrators / Healthcare professionals including public health functionaries working with national level health missions will find this programme highly beneficial.

Organisational sponsorship is essential

IMPACT

- ◆ Develop an understanding of quality improvement tools and techniques.
- ◆ Share emerging trends in quality and safety in the international arena.
- ◆ Develop skills to enable participants to formulate a Risk Management Program.
- ◆ Create awareness of best practices and innovations including information technology management.
- ◆ Provide platform for sharing ideas, experiences and networking.

PROGRAMME CONTENT

- ◆ Quality framework and models for quality improvement.
- ◆ Health Information Technology (HIT) - role of data in quality improvement and customer satisfaction.
- ◆ World Health Organization Performance Assessment Tool for Quality Improvement in Hospitals (PATH)
- ◆ Recent Trends in Innovations in Health Sector.
- ◆ Health Innovation Assessment tool.
- ◆ Information Technology and Risk Management.
- ◆ Handling medical negligence, malpractice and medico-legal cases.
- ◆ Develop understanding of Decent Work and safety at workplace

PEDAGOGY

- ◆ Lectures by expert faculties / domain experts.
- ◆ Theme based interactions and experience sharing.
- ◆ Exercises, videos and case studies
- ◆ Field visit

VENUE

The Programme is fully residential and the participants will be accommodated in air-conditioned single occupancy rooms. However, the College does not provide accommodation for the family. Transport between Airport /Railway Station and venue will be arranged by the College. The College is Wi-Fi enabled in a comprehensive way.

DURATION

The Programme duration is from January 16 - 18, 2019. The participants are expected to arrive a day before the commencement and may leave after the conclusion of the programme.

PROGRAMME FEE

Residential Fee: Rs. 34,000/- (US \$690 for foreigners) plus GST as applicable, presently 18% per participant. The fee covers tuition, board and lodging, courseware (in electronic form) and other facilities of the College including internet usage.

Non-Residential Fee: Rs.28,000/- plus GST as applicable, presently 18% per participant. The fee covers tuition, course ware (in electronic form) working lunch and other facilities of the College including internet usage.

A discount of 10% on the programme fee for three or more participants from the same organisation will be given, provided the payment is made in to our Bank account before **January 15, 2019**.

Note: Kindly forward us the details of Bank/Wire transfer of fee payment indicating the **Programme Code (Prg/18-19/1/66)** to **e-mail: income@asci.org.in** for confirmation.

Bank details are given below :

For Indian Participants :

| | |
|---------------------|---|
| Bank Account Number | 62090698675 |
| Beneficiary Name | Administrative Staff College of India |
| IFSC Code | SBIN0020063 |
| Bank Name | State Bank of India |
| Branch Address | Bellavista Branch, Raj Bhavan Road, Somajiguda, Hyderabad - 500 082 |

For Foreign Participants:

| | |
|---------------------------|---|
| Bank Account Number | 62090698960 |
| Beneficiary Name | Administrative Staff College of India |
| Swift Code | SBININBBH04 |
| Bank Name | State Bank of India |
| Branch Address | Bellavista Branch, Rajbhavan Road, Somajiguda, Hyderabad - 500 082. |
| Nostro Account (Optional) | 6550992180 |

MEDICAL INSURANCE

The nominees are requested to carry with them the proof of Medical Insurance. The sponsoring agency is required to endorse the nominee's medical coverage in the event of hospitalization.

LAST DATE FOR NOMINATION

Please use the prescribed/attached form. Last date for receiving nomination form is **January 09, 2019**. Kindly contact Programmes Officer for further information (contact details are given at the end of the nomination form).

LAST DATE FOR WITHDRAWAL

January 10, 2019. Any withdrawals after this date will entail forfeiture of fee paid, if any.

ASCI ALUMNI ASSOCIATION

Participants of the College programmes will automatically become members of the ASCI alumni association.

CERTIFICATE OF PARTICIPATION

The College issues a Certificate of Participation on conclusion of the programme.

Programme Directors

Dr. Balbir Singh

E-mail: balbir@asci.org.in

Dr. Sreerupa Sengupta

E-mail: sreerupa@asci.org.in

ASCI Management Development Programmes for 2018-19

MANAGEMENT DEVELOPMENT PROGRAMMES

Programme for Young Managers 26-Nov-2018 30-Nov-2018

MDP for Women Executives 03-Dec-2018 07-Dec-2018

BUSINESS COMMUNICATION

Individual Excellence for Organizational Effectiveness 26-Nov-18 30-Nov-18

Leadership Skills Development 17-Dec-18 21-Dec-18

Communication Skills for Managers 21-Jan-19 25-Jan-19

Managing Creativity & Innovation 04-Mar-19 06-Mar-19

ECONOMICS

Financial Systems, Management and Accountability in Government 26-Nov-2018 30-Nov-2018

ENERGY

Smart Grid Technology and its Application in Power Sector 10-Dec-18 12-Dec-18

Renewable Energy Regulation 21-Jan-19 23-Jan-19

ENVIRONMENT

Regulations & EMP for Common Environmental Infrastructure 12-Nov-18 15-Nov-18

SDGs and Climate Change: Opportunities and Challenges of Adaptation and Mitigation 03-Dec-18 05-Dec-18

Climate Change Adaptation and Disaster Risk Reduction 04-Feb-19 06-Feb-19

FINANCE

Infrastructure Financing 19-Nov-18 23-Nov-18

Finance for Non-Finance Executives 10-Dec-18 12-Dec-18

Strategies for Cost Leadership 23-Jan-19 25-Jan-19

Enterprise Risk Management 04-Feb-19 08-Feb-19

Advanced Financial Management 11-Feb-19 13-Feb-19

HUMAN RESOURCE DEVELOPMENT

Effective Trade Union Management 12-Nov-18 16-Nov-18

Best Practices and Innovation in Health Care Delivery 14-Nov-18 16-Nov-18

Improving Work Culture 19-Nov-18 21-Nov-18

Conflict Management and Negotiation Skills 10-Dec-18 12-Dec-18

Leadership Engagement and Development 10-Dec-18 14-Dec-18

Team Dynamics: Activity Based Approach 17-Dec-18 21-Dec-18

Personal Effectiveness 7-Jan-19 9-Jan-19

Ensuring Health Care Quality: Risk Management and Innovation 16-Jan-19 18-Jan-19

Building and Leading Effective Teams 04-Feb-19 08-Feb-19

Positive Organizational Behaviour 04-Feb-19 06-Feb-19

Decision Making for Effective Leadership 18-Feb-19 20-Feb-19

Enhancing Interpersonal Effectiveness through Transactional Analysis 18-Feb-19 20-Feb-19

Strategic Human Resource Management with International Study Tour 11-Mar-19 23-Mar-19

INFORMATION TECHNOLOGY

Leveraging Big Data and Analytics 19-Dec-18 21-Dec-18

INFRASTRUCTURE DEVELOPMENT

Urban Infrastructure Project Preparation and Management 07-Feb-19 09-Feb-19

INNOVATION AND TECHNOLOGY

Strategic R & D Management 10-Dec-18 12-Dec-18

LAND ACQUISITION, RESETTLEMENT AND REHABILITATION

Index-based Crop Insurance-Concepts, Design and Implementation 17-Dec-18 19-Dec-18

MARKETING

High Impact Sales Management 10-Dec-18 14-Dec-18

Creating Social Value Through Corporate Social Responsibility 21-Jan-19 23-Jan-19

OPERATIONS

Procurement Procedures for The World Bank Aided Projects 19-Nov-18 30-Nov-18

Materials and Supply Chain Management 03-Dec-18 07-Dec-18

Project and Contract Management 07-Jan-19 11-Jan-19

Procurement Procedures for The World Bank Aided Projects 11-Feb-19 22-Feb-19

PUBLIC POLICY GOVERNANCE AND PERFORMANCE

Sustainable Development Goals and Good Governance 25-Mar-19 29-Mar-19

POVERTY STUDIES AND RURAL DEVELOPMENT

Capacity Building Programme on Rural Industrial Development and Entrepreneurship 07-Jan-19 11-Jan-19

STRATEGIC MANAGEMENT

Driving Performance through Transformational Leadership 18-Feb-19 22-Feb-19

URBAN GOVERNANCE

Change Management for Achieving Continuous Water Supply (24/7) For All In Urban Areas 29-Nov-18 01-Dec-18

Faecal Sludge Septage Management 21-Jan-19 23-Jan-19

Towards Universal Sanitation in Urban Areas 04-Feb-19 06-Feb-19



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C-24, Institutional Area
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New Delhi-110 016.
Tel: 011-26962204, 26961750, 26961850

www.asci.org.in

Nomination Form

Programme on
**Ensuring Health Care Quality :
Risk Management and Innovation**
(January 16 - 18, 2019)

Nominee's Contact Information :

| | | | |
|----------------|---------------|-----------------|-------|
| Name (Mr/Ms) : | _____ | Date of Birth : | _____ |
| Designation : | _____ | Qualification : | _____ |
| Organisation : | _____ | | |
| Address : | _____ | | |
| Phone(s) : | (Off) : _____ | (Mobile) : | _____ |
| | | Home : | _____ |
| e-mail : | _____ | Fax : | _____ |

Sponsor's Details

| | |
|--|--------------------------------|
| Name of the Sponsoring Authority _____ | Designation _____ |
| Organisation : | _____ |
| GSTIN : | _____ |
| Address : | _____ |
| | Pincode : _____ |
| Phone(s) : | (Off) : _____ (Mobile) : _____ |
| e-mail : | _____ Fax : _____ |

Fee Particulars

| | |
|---------------------|---------------------------------|
| Amount Payable : | Mode of Payment (DD/Chq/NEFT) : |
| Name of the Bank : | Date of Instrument/Transfer : |
| Instrument Number : | UTR Number for NEFT : |

Medical Insurance

| Name of the Insurance Agency | Policy Number | Validity upto |
|--|---------------|---------------|
| | | |
| Note : Coverage should be available in Hyderabad, India | | |

Signature and Official Seal of the Sponsoring Authority :